**Rahul Jadhav**

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**SCRUM MASTER**

Certified Scrum Master with 2 years of experience with a unique blend of Agile, project management and customer support skills. Ensuring projects support strategic missions, values, and timeliness.

**PROFESSIONAL PROFILE:**

* Results-driven professional with a proven track record in increasing productivity, quality, and customer satisfaction.
* Creative thinker and analytical problem-solver with demonstrated ability to work on projects through execution/completion under the pressure of fast-paced, time-sensitive environments also.
* Exceptional interpersonal communicator who effectively interacts with clients.

**EXPERIENCE:**

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| --- | --- | --- |
| **Organization/Company** | **Tenure** | **Total Experience** |
| Here Technologies Pvt. Ltd | May 2019 to Present | ~ 3 years |

**EDUCATION:**

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| --- | --- | --- |
| **Degree/Diploma** | **University** | **% Marks Scored/Grade** |
| BSC. IT | Mumbai | B |
| HSC | Maharashtra Board | 56 |
| SSC | Maharashtra Board | 65 |

**CERTIFICATIONS:**

* Certified Scrum Master
* Basics of Python

**AREAS OF EXPERTISE:**

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| --- | --- |
| * Scrum/Agile   + All Scrum Ceremonies * Project Management   + Project Initiation   + Project planning   + Project execution and control   + Project performance/monitoring   + Closure | * Project tracking * Project reporting * Internal and external client/customer service and support * Critical thinking * Decision making * Coaching/mentoring * Quality assurance |

**PROFESSIONAL EXPERIENCE/ROLES:**

1. **OCM**
   1. **Role:** Scrum Master
   2. **Responsibility:**
      1. Coaching the team on Agile Principles
      2. Implementing scrum framework across teams
      3. Manage work allocation
      4. Manage data closure report
      5. Manage project dashboard on weekly basis
      6. Carry out quality assurance tests to discover errors and optimize usability
2. **Observation Repository**
   1. **Role:** Scrum Master
   2. **Responsibility:**
      1. Ensuring all the scrum ceremonies are being followed
      2. Being a blocker removalist
      3. Conflict Management
      4. Client Management
      5. Monthly and Weekly reporting on status of the projects
3. **Techm (A work group for Tech Mahindra)**
4. **Role:** Scrum Master
5. **Responsibility:**
   1. Coach team members. Makes sure that team members are well trained and understand Agile processes
   2. Host daily stand-up meetings
   3. Assist the product owner with the product backlog
   4. Remove roadblocks
   5. Teach Scrum practices and principles.

**Tools:**

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| * JIRA * Confluence * Assembla * Basecamp * Trello | * MS Office   + Word   + Excel   + PowerPoint * MS Planner |